



Telecommunications Regulatory Commission

Supplemental Notice - Extension of Closing Date of Public Consultation on Telecommunications Code (Part 4A) (Investigation of Complaints by Consumers, Facilitation of Relief and Resolution of Related Disputes) Procedures, 2021

(12th July 2021)

TAKE NOTICE THAT:

In accordance with section 7(3) of the Telecommunications Code (Part 1) (Public Consultations and Public Hearings) Guidelines, 2010, where a party requests the extension of a deadline and demonstrates good cause, the Commission may grant such extension and shall publish details of the extension on its website as a supplement to the relevant notice of public consultation.

The Commission considers it is appropriate to extend the closing date for submission of responses to the consultation on the Draft Telecommunications Code (Part 4A) (Investigation of Complaints by Consumers, Facilitation of Relief and Resolution of Related Disputes) Procedures, 2021 (**Procedures**), which was originally slated for 8 July 2021.

The revised closing date for submission of responses to the consultation on the Procedures is 31 July 2021.

The consultation is open to the public as we seek to receive views from all interested stakeholders, citizens and businesses of the Virgin Islands.

TAKE FURTHER NOTICE THAT:

The consultation documents remain available at the Reception desk of the office of the Commission located at 3rd Floor, LM Business Centre, Fish Lock Road, Road Town, Tortola, British Virgin Islands. Alternatively, a copy of the consultation document is available on our website (www.trc.vg). Instructions for responding to the consultation are included in the consultation documents.

The person responsible for this consultation is Mr. Guy L. Malone, Chief Executive Officer, and he can be contacted at gmalone@trc.vg concerning this consultation. All queries in relation to this consultation should be copied to Chantal L. Flax-Ward, Chief Legal Advisor, at cflax-ward@trc.vg.

Issued by the Telecommunications Regulatory Commission on the 12th day of July 2021.

(Sgd.) Guy L. Malone.

Chief Executive Officer